

# IOWA STATE UNIVERSITY

OF SCIENCE AND TECHNOLOGY

## The Collaborative on Academic Careers in Higher Education (COACHE) 2021 Faculty Satisfaction Survey

### Facilities and Work Resources

#### **COACHE definition:**

The physical workplace (e.g., office, lab, research or studio space, equipment, classrooms), plus technology, administrative work, and improvements to teaching.

#### **Dissatisfaction can occur from:**

- Lack of facilities appropriate for the work.
- Insufficient technology, administrative, and teaching resources.

#### **Questionnaire items with the highest percentages:**

**94%** were satisfied with available library resources.

**90%** were satisfied with their office space.

**#1 among in our peer group!**

#### **Questionnaire items with the lowest percentages:**

**70%** were satisfied with clerical/administrative support.

**67%** satisfied with time spent on administrative tasks.



#### **Promising action items:**

- Invest in administrative support.
- Enhance administrative support efficiency and effectiveness.
- Strengthen climate to foster administrative support.

**More administrative assistance.**